

## **TERMS AND CONDITIONS OF USE**

### Introduction

These terms and conditions apply between you, the User of this Website (including any sub-domains, unless expressly excluded by their own terms and conditions), and Grey Wellness Ltd, the owner and operator of this Website. Please read these terms and conditions carefully, as they affect your legal rights. Your agreement to comply with and be bound by these terms and conditions is deemed to occur upon your first use of the Website. If you do not agree to be bound by these terms and conditions, you should stop using the Website immediately.

In these terms and conditions, User or Users means any third party that accesses the Website and is not either (i) employed by Grey Wellness Ltd and acting in the course of their employment or (ii) engaged as a consultant or otherwise providing services to Grey Wellness Ltd and accessing the Website in connection with the provision of such Services.

You must be at least 18 years of age to use this Website. By using the Website and agreeing to these terms and conditions, you represent and warrant that you are at least 18 years of age.

# Intellectual property and acceptable use

- 1. All Content included on the Website, unless uploaded by Users, is the property of Grey Wellness Ltd, our affiliates or other relevant third parties. In these terms and conditions, Content means any text, graphics, images, audio, video, software, data compilations, page layout, underlying code and software and any other form of information capable of being stored in a computer that appears on or forms part of this Website, including any such content uploaded by Users. By continuing to use the Website you acknowledge that such Content is protected by copyright, trademarks, database rights and other intellectual property rights. Nothing on this site shall be construed as granting, by implication, estoppel, or otherwise, any license or right to use any trademark, logo or service mark displayed on the site without the owner's prior written permission
- 2. You may, for your own personal, non-commercial use only, do the following: A. retrieve, display and view the Content on a computer screen

- B. download and store the Content in electronic form on a disk (but not on any server or other storage device connected to a network)
- C. print one copy of the Content
- 3. You must not otherwise reproduce, modify, copy, distribute or use for commercial purposes any Content without the written permission of Grey Wellness Ltd.

### **Prohibited use**

- 4. You may not use the Website for any of the following purposes:
  - A. in any way which causes, or may cause, damage to the Website or interferes with any other person's use or enjoyment of the Website;
  - B. in any way which is harmful, unlawful, illegal, abusive, harassing, threatening or otherwise objectionable or in breach of any applicable law, regulation, governmental order;
  - C. making, transmitting or storing electronic copies of Content protected by copyright without the permission of the owner.

#### Links to other websites

- 5. This Website may contain links to other sites. Unless expressly stated, these sites are not under the control of Grey Welnnes Ltd or that of our affiliates.
- 6. We assume no responsibility for the content of such Websites and disclaim liability for any and all forms of loss or damage arising out of the use of them.
- 7. The inclusion of a link to another site on this Website does not imply any endorsement of the sites themselves or of those in control of them.

# **Privacy Policy**

8. Use of the Website is also governed by our Privacy Policy, which is incorporated into these terms and conditions by this reference. To view the Privacy Policy, please click on the following: <a href="https://www.greywellness.co.uk/privacypolicy">www.greywellness.co.uk/privacypolicy</a>

## **Availability of the Website and disclaimers**

9. Any online facilities, tools, services or information that Grey Wellness Ltd makes available through the Website (the Service) is provided "as is" and on an "as available" basis. We give no warranty that the Service will be free of defects and/or faults. To the maximum extent permitted by the law, we provide no warranties (express or implied) of fitness for a particular purpose, accuracy of information, compatibility and satisfactory quality. Grey Wellness Ltd is under no obligation to update information on the Website.

- 10.Whilst Grey Wellness Ltd uses reasonable endeavours to ensure that the Website is secure and free of errors, viruses and other malware, we give no warranty or guaranty in that regard and all Users take responsibility for their own security, that of their personal details and their computers.
- 11. Grey Wellness Ltd accepts no liability for any disruption or non-availability of the Website.
- 12. Grey Wellness Ltd reserves the right to alter, suspend or discontinue any part (or the whole of) the Website including, but not limited to, any products and/or services available. These terms and conditions shall continue to apply to any modified version of the Website unless it is expressly stated otherwise.

## **Limitation of liability**

- 13. Nothing in these terms and conditions will:
  - A. limit or exclude our or your liability for death or personal injury resulting from our or your negligence, as applicable;
  - B. limit or exclude our or your liability for fraud or fraudulent misrepresentation; or
  - C. limit or exclude any of our or your liabilities in any way that is not permitted under applicable law.
- 14. We will not be liable to you in respect of any losses arising out of events beyond our reasonable control.
- 15. To the maximum extent permitted by law, Grey Wellness Ltd accepts no liability for any of the following:
  - A. any business losses, such as loss of profits, income, revenue, anticipated savings, business, contracts, goodwill or commercial opportunities;
  - B. loss or corruption of any data, database or software;
  - C. any special, indirect or consequential loss or damage.

### **Medical Disclaimer**

- 16. This Website contains information related to health, wellness, and nutrition; however, all information on this Website is for general educational and informational purposes only, and is not intended as, and must not be understood or construed as, medical care or advice for any person. Nothing on this Website is intended to diagnose, treat, cure or prevent any disease, and information on this Website must not be used as a substitute for professional medical advice, diagnosis, or treatment.
- 17. Grey Wellness Ltd disclaims any liability for your reliance on any blogs, opinions or advice contained in this Website. Grey Wellness Ltd nor any of its owners, officers, employees, contractors, affiliates or suppliers shall be held liable or responsible for any

errors or omissions on this Website or for any damage you may suffer as a result of failing to seek medical or health advice from a licensed medical or health care professional who has knowledge of the facts and circumstances of your individual situation. Always consult your doctor or other licensed medical or health care professional before taking any medication or nutritional, herbal or homeopathic supplement, using any treatment for any health problem, undertaking any diet, exercise or other health program, or making any medical or lifestyle changes.

### General

- 18. You may not transfer any of your rights under these terms and conditions to any other person. We may transfer our rights under these terms and conditions where we reasonably believe your rights will not be affected.
- 19. These terms and conditions may be varied by us from time to time. Such revised terms will apply to the Website from the date of publication. Users should check the terms and conditions regularly to ensure familiarity with the then current version.
- 20. These terms and conditions together with the Privacy Policy contain the whole agreement between the parties relating to its subject matter and supersede all prior discussions, arrangements or agreements that might have taken place in relation to the terms and conditions.
- 21. The Contracts (Rights of Third Parties) Act 1999 shall not apply to these terms and conditions and no third party will have any right to enforce or rely on any provision of these terms and conditions.
- 22. If any court or competent authority finds that any provision of these terms and conditions (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision will, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of these terms and conditions will not be affected.
- 23. Unless otherwise agreed, no delay, act or omission by a party in exercising any right or remedy will be deemed a waiver of that, or any other, right or remedy.
- 24. This Agreement shall be governed by and interpreted according to the law of England and Wales and all disputes arising under the Agreement (including non-contractual disputes or claims) shall be subject to the exclusive jurisdiction of the English and Welsh courts.
- 25. Grey Wellness Ltd is a company registered in England and Wales with company number 15426139 and our registered office is at 74 High Street, Northallerton, England,

DL7 8EG. Grey Wellness Ltd is trading as "Lis Grey Functional Nutrition and Lifestyle Medicine".

26. You can contact us by emailing <a href="mailto:clinic@greywellness.co.uk">clinic@greywellness.co.uk</a> or via the contact form on this Website: <a href="mailto:www.greywellness.co.uk/contact">www.greywellness.co.uk/contact</a>